

## Business Analysis

4 Days

### **TARGET AUDIENCE**

I.T. and business staff who may be involved in the tasks of analysing the effectiveness of the business's activities.

### **COURSE OBJECTIVES**

Delegates will be able to identify the strategy of a business, assess which areas are in need of improvement, and prioritise key areas for improvement.

### **COURSE CONTENT**

#### **Introducing Business Analysis**

The purpose of Business Analysis  
The role of the Business Analyst  
The interface to IS

#### **Modelling Business Requirements**

Understanding Use Cases (what they are, when to use them)  
Using Use Cases to capture requirements  
Using Uses Cases for testing

#### **Modelling Business Processes**

Understanding the Business Process Model (what it is, when to use it)  
Building the Business Process Model  
Using Use Cases to build the Business Process Model  
Understanding Data Flow Diagrams (what it is, when to use it)  
Building Data Flow Diagrams  
Using Use Cases to build the Data Flow Diagram

#### **Modelling Business Data**

Understanding the Data Model (what it is, when to use it)  
Building the Data Model  
Using Use Cases to build the Data Model

#### **Documenting the Results**

The Requirements Specification  
Purpose  
Typical content  
Using the Business Analysis models in the URS